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Resume builder sites are scams

We've detected that this company may be asking for reviews in a way that Trustpilot doesn't support. This can lead to bias and compromise the reliability of reviews. Trustpilot provides companies with free and supported methods to send review invitations. These help ensure that reviews are genuine and asked for in a fair, consistent way. Date of experience: May 10, 2025The cite is easy to navigate. Date of experience: May 17, 2025I contacted Resume Genius regarding my account, which I activated with a 14-day free trial for \$2.95. After building my resume, I was unable to download it despite completing the payment, which resulted in me being locked out of my account. I reached out to customer service and was connected with an agent who refused to provide her name. When I reminded her to remain professional, she responded in a rude manner, saying I couldn't afford to buy my resume and called me a derogatory term. I plan to report this incident to the Better Business Bureau (BBB) and the Office of Consumer Protection. Date of experience: May 17, 2025easy to find templates. Categorized to user preferences. easy to navigate and Date of experience: May 17, 2025It was very easy to comprehend the difference concept of different types of resumesDate of experience: May 17, 2025Date of experience: May 17, 2025Site provided much needed corrections to a modernised resume. My CV looks far more polished now. Date of experience: May 16, 2025Very easy to navigate and exceptional variety of resume templates to choose from. Date of experience: May 16, 2025It's miss leading it's not actually free Date of experience: May 16, 2025 Hello, We appreciate you sharing your experience with us, we strive to deliver the best customer service experience and apologize if we have not met that standard for you. Shortly, you will receive a private message from Trustpilot so we can investigate what is happening for you. Regards, Resume GeniusGreat Services! Very helpful. Date of experience: May 15, 2025We're grateful for your feedback! It's fantastic to know that our service made a positive impact on your resume. Wishing you great success in your career journey! Regards, Resume Geniusall good it was a helpful experience that gave me ideas. Date of experience: May 15, 2025Thank you for your wonderful review! We're excited to hear that Resume Genius helped you craft an impressive resume. Best of luck with your job applications! Regards, Resume GeniusDate of experience: May 15, 2025Your kind words are greatly appreciated! We're so happy to hear that our resume builder was helpful for you. Here's to your future success! Regards, Resume GeniusDate of experience: May 15, 2025Your kind words are greatly appreciated! We're so happy to hear that our resume builder was helpful for you. Here's to your future success! Regards, Resume GeniusThe detailed and self-explanatory statements makes it easier for we the undergraduate looking for work to understand and undertake a reliable advice in writing a tangible letter of application. Date of experience: May 15, 2025Thank you for sharing your experience! We're thrilled that Resume Genius provided the support you needed to create your resume. Good luck with your job search! Regards, Resume Genius Scam alert with red exclamation mark and triangle, warning about potential online resume builder scams. You might have heard people say, "Online resume builders are scams!" But are they really? Well, the truth is, not all resume builders are created equal. While some can feel like they're pulling a bait-and-switch, others, like Resumatic, are legit and actually make life easier. Why do people think online resume builders are a scam? A lot of mistrust stems from personal experiences with shady platforms. People often share their frustrations on forums like Reddit, where users describe the deceptive practices of certain resume builder sites. It's easy to see why people are skeptical. Many builders advertise as free, but as soon as you try to download your resume, there's a fee. Frustrating, right? Some platforms only allow you to download a plain-text version for free, pushing you to pay for formatted versions. Users have reported being charged unexpectedly after a "free trial" ends. It feels like a bait-and-switch. Example: Imagine spending hours crafting a resume, only to find you can't download it unless you pay a hefty fee. That's enough to make anyone wary! Pst: For those concerned about potential scams, it's always a good idea to check resources like the Better Business Bureau's Scam Tracker for up-to-date scam reports. Other common issues with resume builders A lot of complaints come from users feeling like they were misled. Here are some common issues with less reputable resume builders: Misleading Pricing Structures: Some builders offer a "free" service but charge for basic features like downloads. Poor Customer Support: It can be difficult to get help, especially when trying to cancel a subscription. Non-ATS Optimized Templates: Some resume templates might look nice, but they won't pass through ATS filters, hurting your chances. Is it safe to use online resume builders? Yes, but you've got to choose wisely. Not all sites are upfront about costs or deliver on what they promise. Always vet the platform. Tools like ScamAdvisor provide a quick way to check the legitimacy of a website, including resume builders. That's where Resumatic stands out. It offers a transparent pricing model, clear features, and real-time AI support. Watch out for: Hidden fees after a free trial. Subscription models that are hard to cancel. How reputable resume builders work So, how does a legit builder like Resumatic operate? It's simple, really. You get what you're promised: ATS-friendly templates, real-time keyword suggestions, and an intuitive interface that doesn't try to trick you. Resumatic's key features: ATS-Friendly Templates: Your resume gets through employer screening systems. Real-Time Content Analysis: Receive instant feedback to improve your resume. No Hidden Costs: Clear pricing right from the start. What if I want to work with a real person? If you're interested in working with a professional resume writer, businesses like Final Draft Resumes offer tailored services from industry experts who understand the nuances of the job market. What's the best online resume builder? You're probably wondering. What's the best resume builder out there? Well, Resumatic is a top choice for a few big reasons: Number 1 - AI-Powered Assistance Get real-time suggestions to craft an optimized resume. Number 2 - Transparent Pricing No hidden fees or confusing subscription models. Number 3 - ATS-Optimized Templates Every template is designed to pass through resume-scanning software - and you have tons of resume samples to choose from. These features make Resumatic a standout choice for anyone serious about their job search. Are online resume builders legitimate? Yes, online resume builders are legitimate if they're upfront about pricing, have ATS-optimized templates, and offer real customer support. You'll want to avoid platforms that hide fees or don't allow you to contact customer service. Look for: Positive reviews and user feedback. Clear pricing models. Features that improve your resume's chances of getting seen by employers. Why Resumatic is different Resumatic tackles all these common problems head-on. Here's why you can trust it. No Surprise Fees: You know exactly what you're paying for. Great Customer Support: We're here to help, not hide. ATS-Optimized Templates: Every resume template is designed to get through screening systems and help you stand out. Real resume writers: Every customer gets a free monthly review with our pro subscription! To sum up: Are online resume builder sites a scam? So, are resume builder sites scams? The short answer is no, but it's all about choosing the right one. With a trustworthy platform like Resumatic, you get a transparent, user-friendly service that helps you land interviews without any unpleasant surprises. If you're looking for a reliable way to build a resume, give Resumatic a try—it's safe, efficient, and effective. At Trustpilot, it's all about human content. This business can also access our AI-assisted response tool which helps them draft replies. This experience really helped me tailor a good resume suited just the way I needed. Date of experience: May 14, 2025Hello, Thank you for sharing your experience. We're glad to hear you found our service helpful in creating a resume that fits your needs. It's a pleasure to have been part of your journey. worth the trial period just to update a resume Date of experience: May 15, 2025Hello, Thank you for taking the time to share your experience. We're glad to hear you found the trial period valuable for updating your resume. We appreciate your feedback and are pleased our service could be helpful and met your expectations. Great experience Date of experience: May 15, 2025Hello, We appreciate your kind remarks in this five-star review! We're glad that you're satisfied with our service, and we look forward to continuing to assist you in the future. First words on their website is FREE resume builder!! Guess what? Its not free. This crosses the line from false advertisement to flat out lie. They are a scam website. They are not free and blatantly lie to you. Date of experience: May 15, 2025Hello, We sincerely apologize for any confusion or negative experience you may have had with our website. We understand your concerns and would like to provide some clarification. First, our platform offers two types of accounts: basic access (free) and full access (paid). The basic access account is designed to allow users to explore our builder and try out its features before committing to a purchase. With this account, you can freely use the builder and create your documents. However, it's important to note that the basic access account only allows you to download a plain text version of your document, and it does not include our premium features. On the other hand, we offer a full-access account for a small fee, which includes additional functionalities like printing, emailing, and downloading documents with our copyrighted templates, as well as other services for your job searching (cover letters, job interview tips, etc.). With the full access account, you'll have a 14-day window to utilize these advanced features to enhance your document creation process. In the event the account is not canceled during the first 14 days, the subscription renews to our monthly access. Lastly, we understand that budgeting for a subscription can be challenging. While we offer our services through a subscription-based model, we are always trying to improve our offerings to provide the best value for our services without disregarding our customers' needs. Please feel free to reach out to us at to check for any special offerings available. Once again, thank you for your feedback. Best regards, Customer Service Team Easy to maneuver and affordable. Date of experience: May 15, 2025Hello, Thank you for your positive feedback! We're glad you found the service easy to use and affordable. We strive to provide our users with the most efficient and effective service possible, and we're pleased with your satisfaction. Date of experience: May 15, 2025Hello, Thank you for your kind words! We are glad to hear you found our service to be helpful. We do our best to provide our users with the best possible experience, and we greatly appreciate your feedback. Great site to build a quick resume at what appeared as a modest cost. However I was very surprised to see a \$34 and change billing a few weeks later on my credit card statement. A monthly charge at that. Date of experience: May 15, 2025Hello, Thank you for sharing your experience and your feedback. We sincerely apologize for any confusion or frustration you may have experienced with our website. We want to assure you that our service is transparent, and we provide a clear overview of our subscription model and billing terms before, during, and after the sign-up process. We understand your concerns and would like to provide some clarification. After the initial fee, which grants full access to all features, if the subscription is not cancelled within 14 days, it automatically renews into a paid monthly plan to maintain uninterrupted access. These conditions are presented clearly during the registration process, including at the point of purchase, within the terms and conditions, and again in the confirmation email sent immediately after the initial payment. This message outlines the subscription terms, billing frequency, and cancellation information to ensure full transparency. We understand this information may be overlooked and recognize the importance of clarity at all stages of the customer experience. Rest assured, we have located your account and confirmed that it has been canceled; no further charges will apply. You received an email confirmation about this information. Also, upon further review, a refund has already been processed. Please allow 7–10 business days for the refund to be available on your account. Again, we greatly appreciate your feedback, as it helps us identify and address any issues. Lastly, we want to inform you that we'll send a message to your email for your reference. Please check your inbox, and if you don't find it, we recommend checking your spam folder, as emails sometimes get filtered there. If you need further assistance or clarification, please don't hesitate to contact us. We will be happy to help. Best regards, Customer Service Team. I signed up for what was advertised as a one-time \$2.95 fee, only to find out later that I was enrolled in a monthly subscription without my clear consent. This was not made transparent during checkout. I have since canceled and contacted my bank, but this experience felt misleading and frustrating. Be very careful before entering payment information – always check for hidden subscription terms. Date of experience: April 30, 2025Hello, We sincerely apologize for any confusion or frustration you may have experienced with our website. We want to assure you that our service is transparent, and we provide a clear overview of our subscription model and billing terms before, during, and after the sign-up process. We understand your concerns and would like to provide some clarification. First, our platform offers two types of accounts: basic access (free) and full access (paid). The basic access account is designed to allow users to explore our builder and try out its features before committing to a purchase. With this account, you can freely use the builder and create your documents. However, it's important to note that the basic access account only allows you to download a plain text version of your document, and it does not include our premium features. On the other hand, we offer a full-access account for a small fee, which includes additional functionalities like printing, emailing, and downloading documents with our copyrighted templates, as well as other services for your job searching (cover letters, job interview tips, etc.). With the full access account, you'll have a 14-day window to utilize these advanced features to enhance your document creation process. In the event the account is not canceled during the first 14 days, the subscription renews to our monthly access. We continuously strive to improve our website and provide a seamless user experience. If you have any further questions or concerns, please don't hesitate to reach out to our support team. Best regards, Customer Service Team. Although the resume-building process was great, I gladly paid the \$2.55 advertised on the website to download the copy. However, I was never informed of the two \$25 payments that I later received for a monthly membership. The organization never even sent me an email confirming my subscription enrollment. To put it simply, I spent more than \$50 downloading a document that was completely unworthy of the money. I also tried emailing them 3 different times and they keep dodging emails. Each time they ask for some evidence I will give it to them and they won't respond. Date of experience: May 13, 2025Hello, We sincerely apologize for any confusion or frustration you may have experienced with our website and regarding your account status. We want to assure you that our service is transparent, and we provide a clear overview of our subscription model and billing terms before, during, and after the sign-up process. We understand your concerns and would like to provide some clarification. Our service works like a subscription. After the initial fee, which grants full access to all features, if the subscription is not cancelled within 14 days, it automatically renews into a paid monthly plan in order to maintain uninterrupted access. These conditions are presented clearly during the registration process, including at the point of purchase, within the terms and conditions, and again in the confirmation email sent immediately after the initial payment. This message outlines the subscription terms, billing frequency, and cancellation information to ensure full transparency. We understand this information may be overlooked and recognize the importance of clarity at all stages of the customer experience. To provide you with the support you need, please look for a message from Trustpilot asking for your account information. We are fully committed to changing your opinion about us and ensuring you receive the excellent customer service we take pride in. Best regards, Customer Service Team. Resume Builder is the most easy was to make a resume. So quick and easy. Date of experience: May 12, 2025Hello, Thank you so much for your kind words! We're thrilled to hear that our "Get Your Resume" button didn't work. This is certainly not the experience we want you to have. We'd be happy to investigate and assist you further. Please feel free to reach out to our support team so we can look into the issue directly and ensure you receive the assistance you need. We're committed to improving your experience and would love the opportunity to make things right. Best regards, ResumeBuilder Customer Service Team. Really good website made making my resume very easy, sound professional, and was very fast. Date of experience: May 11, 2025Hello, Thank you! We truly appreciate your feedback. Happy customers make our days brighter! I used their service for improving my age old resume. User interface was too good and easy to use. I just got my resume changed from old traditional look to Gen Z one. It took me hardly 10 minutes to just change it in entirety. Date of experience: May 11, 2025Hello, Thank you for your wonderful review! We're happy to learn that you found our service user-friendly and helpful in updating your resume. It's great that you enjoyed the user interface and were able to quickly transform your resume to a more modern style. Satisfied customers make our days brighter! Everything outstanding Date of experience: May 10, 2025Hello, Thank you for your positive feedback! We truly appreciate you for choosing our service and are delighted to hear that you had an outstanding experience. We look forward to continuing to assist you in your career journey! In today's competitive job market, crafting a standout resume is crucial to securing interviews and landing your desired job. With the increasing reliance on Applicant Tracking Systems (ATS) by employers, many job seekers turn to professional resume writers for help. However, while many legitimate services exist, the rise of digital recruitment tools has also led to a surge in resume writing scams. These scams often prey on the anxiety of job seekers, promising to "optimize" resumes for ATS compliance. This article will guide you through the red flags of these scams and provide tips on how to avoid falling victim to them. Understanding the Scam The typical resume writer scam often begins with an unsolicited message or email, usually on a platform like LinkedIn. The scammer starts by praising your skill set, suggesting that you seem overqualified for your current role, or hinting that they have one or more job opportunities that would be a great fit for you. This flattery is designed to lower your guard and build trust. They then offer to connect with you on LinkedIn, implying that this connection could lead to job opportunities. Once the connection is made, the scammer asks for your resume for a "complimentary review." After receiving your resume, the tone of the conversation shifts. Despite their initial praise, they quickly tear down your resume, claiming that it is not ATS-compliant, lacks specific keywords, or is improperly formatted. They highlight these supposed deficiencies, creating a sense of urgency and fear that your resume might be the reason you're not landing interviews. To fix these "issues," they offer their services for a fee, which can vary. While some scammers charge exorbitant prices, others may offer low fees—as little as \$30. Even this can be a significant amount, particularly if the scammer is based in another country. These scams are particularly convincing because they exploit the job seeker's fear of being overlooked by employers. By emphasizing the importance of ATS optimization and creating a false sense of urgency, scammers manipulate their victims into paying for services that are either unnecessary or could be easily learned and implemented by the job seekers themselves with a bit of research. Red Flags to Watch Out For Overly Negative Assessments: False Urgency: Excessive or Suspiciously Low Fees: Lack of Credentials: Flattery and Manipulation: Excessive Promises: Lack of Transparency: Tips for Writing an ATS-Friendly Resume If you prefer to optimize your resume yourself, here are some essential tips: Use Keywords: Follow a Consistent Format: Quantify Achievements: Avoid Graphics and Tables: Use Standard Fonts: Proofread Carefully: Finding a Reputable Resume Writer If you decide that working with a professional resume writer is the best choice for you, here's how to find someone reputable: Ask for Referrals: Check Online Reviews: Interview Potential Writers: Look for Certifications: Ask for Examples: Conclusion While seeking professional help with your resume can be beneficial, it's crucial to be cautious of scams. By understanding the red flags and following the tips outlined in this article, you can protect yourself and increase your chances of finding the right job. Remember, a well-written resume is important, but it's not the only factor that determines your success. Networking, interview preparation, and continuous skill development also play critical roles in your job search journey. Call to Action If you or someone you know has been affected by a resume writer scam, please share or repost this article to help spread the word. Together, we can protect job seekers from falling victim to these predatory practices and ensure that everyone has the tools they need to succeed in their career search.